



Prepare for Launch!

HelpPRO will launch the first ever **Suicide Prevention Therapist Finder** ([sneak preview](#)) on September 10th 2013, Suicide Prevention Day. Is your training in suicide prevention up to date?

Almost all mental health professionals encounter patients who are suicidal. Suicide is preventable and treatment is effective. New evidence-based treatments, developed over the past ten years, are effective and prevent death.

We urge you to get or update your training specifically in suicide prevention even if you do not list yourself as working with clients who are suicidal. We recommend the peer reviewed and vetted [training programs](#) listed on the Suicide Prevention Resource Center (SPRC) website. If you're interested in online training, we recommend the QPR Institute's [QPRT program](#) and those offered [online by SPRC](#)

See QPR Institute article: "[Training or Tragedy: The Choice is Clear](#)"

Please direct colleagues (not yet in HelpPRO) who work with suicidal clients to get their [Free Trial Listing offer](#).

Please tell us...

- Are you interested in our offering add-on practice tools such as an appointment scheduler, billing software and treatment notes?
- Or video therapy (Skype) and other ways to reach clients online?

[Email Bill](#) to let us know.

A message from Crisis Care Network (CCN)

Our partner, CCN, tells us, "We are looking for people nationwide. We have needs in Iowa, New Mexico, Oregon, Washington, Wyoming, Idaho, Oklahoma, Tennessee, Pennsylvania, Alaska and Hawaii."

An upcoming CCN training is scheduled for November 15, 2013 – Wyoming, MI. For more information [click here](#).

We encourage all HelpPRO therapists with crisis intervention experience to consider joining our partner, [Crisis Care Network](#).

Attention: Update Now!

Please login and update your listing to reflect new items. This week we added "Art Therapy" as a theoretical approach. Other recently added items are "Suicidal Thoughts" as a problem served, "Suicidal" as a population served and five suicide prevention credentials.

For your convenience find your login email and password below. [Login here](#).

GOT A BLOG?

Want to build your visibility online? HelpPRO is looking for blog posts. Great opportunity. Posts are directed toward users - people who might become your clients. Be creative. Go for it. Get visible online.

For more details go to our [blog page](#).

Your login information:

Login Email: «LoginEmail»
Login Password: «Password»
(3 digits are hidden for security)

Customer Service Corner:

Question: Does HelpPRO provide referrals by telephone?

Answer: Yes. HelpPRO provides free referrals by telephone (and through email). The staff is trained to find the best matching referrals for the caller using the HelpPRO database. Our policy is to give each caller three matching therapists or services whenever possible.

Lisa Guglietta, *Director of Customer Services*

Please [email Lisa](#) with any questions.



A Blog from Bill Blout

*William L. Blout, LICSW
President, HelpPRO*

A Dream Come True

We founded HelpPRO on a simple dream: "Everyone should be able to find needed mental health services quickly and easily." We believed that a dedicated group of people and technology offered the possibility that this dream could become a reality.

In 1998, a few years into the development of HelpPRO, I found out about the [tragic suicide](#) of the publisher of a local newspaper.

Suffering from severe depression, Timothy Hogan tried in vain to find a therapist who could help. He called a Massachusetts professional association referral line, his insurance company and a local hospital but instead of help, he encountered frustration.

In the end, Mr. Hogan wrote in his suicide note: "My only hope is that my death will awaken the healthcare community and lives will be saved."

Thanks to 500 HelpPRO therapists who already joined, on September 10th, Suicide Prevention Day, we will launch the first Suicide Prevention Therapist Finder.

And the staff in 160 crisis centers nationwide will use this finder as a resource for people calling the National Suicide Prevention Lifeline.

Mr. Hogan, we heard you.

Regards,

Bill

PS. Please [email me](#) with any comments.